



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

February 25, 2014

Date Complaint Received:	1/31/14
Complaint Received By:	unknown
Provider Name and Location:	Margarita Mendez-Mota 1303 Lewis Ave Des Moines, IA 50315

Complaint: The Department received a complaint regarding location and household members.

Rule Basis: 237A.3A (3d)

Findings: Unsubstantiated

Resolution: Complaint check was completed on February 7, 2014. This worker did note any concerns that would substantiate the complaint. A full spot check was also previously completed in October 2013 and provider is in compliance.

If you have any questions regarding this matter feel free to contact me at 515-993-1742 or email address mcrawfo@dhs.state.ia.us.

Sincerely,

Melissa Crawford
Social Worker